**Assistant General Manager**

**Job Description:**

The assistant general Manager is responsible for overseeing all areas of the park.

Ensuring that the park environment is always well maintained in a clean, safe and presentable manner while complying with all procedures and regulations.

Directly oversee and manage staff by ensuring daily operating logs and staff records are accurately maintained.

Ensure all safety procedures are understood and followed by providing training to all staff.

Work closely with the owner/manager by observing and providing feedback on all areas in the park.

Ensure rides and attractions are ready to open on time.

Observe staff conduct and communicate to managers both positive and negative behaviors.

Model a positive work approach with staff/managers and customers alike.

Responsible for daily scheduling of work and breaks.

Monitor pathways, waterways and toilets to ensure customer satisfaction.

**EXPERIENCE:**

Prior experience in a theme park is preferred but not essential.

Experience in a trainer position or higher is a plus.

 Mechanical aptitude is a plus.

Strong customer service, interpersonal and supervisory skills are required.

Exhibit patience, flexibility and the ability to work in a fast-paced environment.

**CHARACTERISTICS:**

Good verbal and written communication skills.

Good level of fitness is required.

An ability to work with all levels of staff and management.

Work independently under pressure.

Being able to multitask and be flexible is essential to success.

Certificates and training in CPR, AED and FIRST AID are essential. If you do not already hold valid certificates onsite training will be provided.

Have a valid driver's license and a safe driving record.